Kent County Council wants to know what you think about the recycling centres (where you take your rubbish)

We need to know what you think by Thursday 9th February 2012.

EasyRead version of the Public Consultation Questionnaire on Household Waste Recycling Centre Service – Shaping services for the future.
What this booklet is about

This is an EasyRead version of a paper asking you about our recycling centres. You may also know these as tips.

The name has changed because we now recycle as much rubbish as we can and want to help you recycle more too.

That is why we want to know what you think about the centres, even if you do not use them at the moment.

If you do not use a recycling centre at the moment please see the last question 22.

Please tell us what you think by Thursday 9th February 2012.

You can see the full version of this paper online at

www.kent.gov.uk/hwrccconsultation
For any help or more information please get in touch with us.

Call
08458 247 247

Textphone
08458 247 905

Email
hwrcconsultation@kent.gov.uk
What happens at the moment

Kent County Council has the job of making sure people have a place to take their rubbish.

So we now have 19 recycling centres where as much rubbish is recycled as possible.

At the moment a quarter of all rubbish in Kent goes to a recycling centre. The rest is collected from outside your house by the bin collectors.
What you can take to recycling centres at the moment

Some of the things you can take to recycling centres at the moment are:

- car batteries, oil and tyres
- batteries, bulbs, phones, TVs, fridges, washing machines and other electrical things
- glass bottles
- dangerous things like gas cylinders and asbestos
- anything made of metal
- garden rubbish and soil
- old cooking oil
- cardboard and paper
- old clothes
- wood and other building rubbish.
We want to make sure the recycling centres do a good job, at the right price.

They are not evenly spread out across the county and so we need to ask you about that, as well as:

- about how you use them
- how to make sure we do not spend too much money on them
- how they could be better.

The questions start on the next page.
You do not need to answer every question, just the ones you want to.

Please tick the box or say what you think in the boxes.

Part 1 - We would like to know

Question 1
How often do you go to a Kent County Council recycling centre?

☐ Never
☐ Every week
☐ 2 to 3 times a month
☐ Once a month
☐ A few times a year
Question 2
What do you think about the recycling centres? Are they:

- [ ] Poor
- [ ] Ok
- [ ] Good
- [ ] Excellent

Question 3
Which recycling centre do you use most? Please tick.

- [ ] Chart Leacon - Ashford
- [ ] Herne Bay
- [ ] Whitfield - Dover
- [ ] Richborough
- [ ] Tovil - Maidstone
- [ ] Pedham Place - Swanley
- [ ] Hawkinge
- [ ] Church Marshes - Sittingbourne
- [ ] Preston Forge - Faversham
- [ ] North Farm - Tunbridge Wells
- [ ] Vauxhall Road - Canterbury
- [ ] Dartford Heath
- [ ] Southwall Road - Deal
- [ ] Pepperhill - Dartford
- [ ] Dunbrik - Sevenoaks
- [ ] Shorncliffe - Folkestone
- [ ] New Romney
- [ ] Sheerness
- [ ] Manston Road - Margate

[ ] Other (please tell us)
Question 4
How long does it take you to get to your nearest recycling centre from your home?

- Less than 10 minutes
- Between 10 and 20 minutes
- More than 20 minutes

Question 5
How long do you think it should take to get to a recycling centre from your home?

- Less than 10 minutes
- Between 10 and 20 minutes
- More than 20 minutes

Question 6
What is your postcode
Part 2 - Changes to our rules about recycling centres

We only have to get rid of rubbish from your house. We do not have to get rid of rubbish from businesses.

If we were stricter about these rules we could save money.

Question 7
Do you think we should stop people bringing tyres, asbestos and gas bottles to the recycling centres? As long as there were other places to take them.

☐ Yes  ☐ No

If you said no why not?

☐ Do not know
**Question 8**
Should we stop vans from businesses coming in?

☐ Yes  ☐ No

If you said no why not?

☐ Do not know

**Question 9**
Should we not allow building rubbish?

☐ Yes  ☐ No

If you said no why not?

☐ Do not know
**Question 10**
Should we try to get more money for rubbish by splitting it up into good stuff that can be sold and recycled?

- [ ] Yes
- [ ] No

If you said no why not?

- [ ] Do not know

**Question 11**
Some people who do not live in Kent use our recycling centres because these are near to their homes. Should we stop them?

- [ ] Yes
- [ ] No

If you said no why not?

- [ ] Do not know
**Question 12**
Do you use recycling centres in other places outside Kent?

☐ Yes  ☐ No

If you ticked yes, please tell us where.

☐ East Sussex
☐ West Sussex
☐ London boroughs
☐ Essex
☐ Medway
☐ Other

**Part 3 - A better service**

**Question 13**
Do you think our recycling centres do the job they are meant to?

☐ Yes  ☐ No

If you said no why not?

☐ Do not know
Question 14
What is most important to you at our recycling centres? Please tick 3 things below.

☐ Having short or no queues
☐ Being able to bring lots of different types of rubbish
☐ Getting around the site easily
☐ Having a recycling centre near where you live
☐ Staff who are helpful
☐ Having no steps
☐ Having a site under cover
☐ Clear signs
☐ Other please say
Question 15
To save money would you say it was ok to close 1 or 2 recycling centres so we can spend it on making the others better?

☐ Yes  ☐ No

If you said no why not?

☐ Do not know

Question 16
We want to make the Ashford recycling centre better. The Hawkinge recycling centre costs a lot and is out of date.

Do you think it would be ok to close Hawkinge as long as there was still a recycling centre nearby?

☐ Yes  ☐ No

If you said no why not?

☐ Do not know
Question 17
We have recycling centres at Deal, Margate and Richborough. The Richborough recycling centre costs a lot and is out of date.

Do you think it would be ok to close Richborough as long as there was still a recycling centre nearby?

☐ Yes    ☐ No

If you said no why not?

☐ Do not know

Question 18
The recycling centre at Dartford Heath and Swanley are very busy and there is no room to make them bigger.

Should we build a new modern site to replace them?

☐ Yes    ☐ No

If you said no why not?

☐ Do not know
**Question 19**
The recycling centre at Church Marshes in Sittingbourne is not good enough. Should we build a new site in a better place?

☐ Yes          ☐ No

If you said no why not?

☐ Do not know

**Question 20**
Should we build a new site near Tonbridge as there is not one in this area?

☐ Yes          ☐ No

If you said no why not?

☐ Do not know
Question 21
Do you think it’s a good idea to make the Ashford site more modern?

☐ Yes  ☐ No

If you said no why not?

☐ Do not know

Question 22
If you do not use a recycling site at the moment, what could we do to make you want to use it?
What happens next?

Please tell us what you think by Thursday 9th February 2012.

Send your answers to:

KCC Waste Management
Block H
The Forstal
Beddow Way
Aylesford
ME20 7BT

We will look at what everyone has told us and write a report for the council.

The councillors will think about what everyone has said and then decide what to do for the best.

We will put the report up on our web site

www.kent.gov.uk/hwrccconsultation
Credits

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