

Work Experience with the ICT Service Desk

What is the ICT Service Desk?

The ICT department within Kent County Council is responsible for managing all the technology used by the council to support and deliver services. This includes computer hardware, software and all the bits and pieces behind the scenes. There are around 90 members of staff working in 7 different teams. They provide support for over 10,000 members of staff who need to use computers and software systems to do their jobs.

What would your work experience involve?

- You'll have a dedicated mentor in the team to help you get what you want out of your time
- You will be coming into our team for two weeks. This will be Monday to Friday, 9am-5pm with a lunch break. We are based at Cantium House, Maidstone which is a part of County Hall.
- For the first week you will work alongside a variety of IT professionals in our teams and you can take away some useful new skills to show off to future employers
- For the second week can decide which team (or teams) you would like to spend more time with

How do I apply? How do I find out more information?

Visit <http://www.kent.gov.uk/jobs/starting-your-career/work-experience> to apply and for more information about work experience at Kent County Council

For more information from the ICT team, contact

Joanna Ashby on 03000 410552 or email Joanna.Ashby@kent.gov.uk

If you would like help with your application, contact Amelia Kury at Virtual School Kent

on 03000 412128 or email Amelia.Kury@kent.gov.uk

