Kent and Medway
Safeguarding Vulnerable Adults

ADULT PROTECTION LEVEL 3
THE INVESTIGATORS GUIDE

LENGTH: Two Days

TIMES: 9.30 a.m. - 4.30 p.m.

NUMBERS: Maximum 18 participants

Please note: Participants will be required to complete a practice based exercise between the training dates it is recommended that participants allow a half working day to complete this. The course has been agreed by the Multi-Agency Adult Protection Training Group and is developed as an integrated programme of training. In view of the complex, inter-disciplinary nature of the programme, commitment to attendance at both days of the course is an essential requirement.

WHO FOR:
Practitioners from Adult Services (Care Managers and Mental Health Social Workers), Health Staff whose role requires that they will be involved in cross agency or inter professional working to protect vulnerable adults. It is expected that applicants will have attended previous Adult Protection Training, levels 1 and 2. As this can be a highly charged and emotional area of work, it is important that applicants discuss their wish to attend the programme with their line manager.

COURSE OBJECTIVES:
♦ To promote collaborative working in order to achieve best practice and improve knowledge of each others priorities, policies and procedures to facilitate effective, mutually supportive practice with vulnerable adults;
♦ To share an overview of relevant legal, statutory and professional contexts in which inter-agency colleagues carry out their duties and responsibilities in relation to the investigation of incidents that involve the protection of vulnerable adults.
♦ To enable managers and staff in Health, Social Services and the Police to work together effectively on Adult Protection management practice.
♦ To explore and clarify roles and responsibilities for effective Adult Protection case management, with particular focus on the role of the investigator.
♦ To facilitate the development of skills in investigation, including interviewing, across all agencies engaged in Adult Protection procedures.
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LEARNING OUTCOMES:
♦ Understand the common issues across agencies for adult protection, including an awareness of shared and linked policies and procedures;

♦ Appreciate respective roles and responsibilities of the workers and different agencies involved in adult protection and how to work together effectively;

♦ Have a knowledge of the gaps and overlaps in policy and practice between health and social care agencies locally, and the actions required to help achieve effective inter-agency working and case co-ordination;

♦ Have a clearer appreciation of how diverse backgrounds and experience of staff, service users and carers, particularly in relation to disability, gender, culture and ethnicity, impacts upon the effectiveness of collaborative inter-professional working;

♦ Participants will have an opportunity to safely model management and practice in investigations and interviews and the range of interests, such as users and carers, involved;

♦ Have increased confidence in information sharing between interests, such as managing confidentiality and agency and user interests;

♦ Have better awareness of how to manage evidence effectively and productively, linking this to planning, managing and working the investigation and interview processes;

♦ Have practiced skills in working with vulnerable adults throughout the Adult Protection process sensitively and effectively.

PREPARATION:
Adult Protection is a subject that raises issues of a sensitive and emotive nature. As this can be a difficult topic for some staff, you are asked to discuss your prospective participation in this course with your Line Manager and Supervisor.

APPROACH:
In addition to trainer-led learning there will be speakers, presentations and videos. However, much of the programme will be experiential, involving case studies, role-plays, exercises and large and small group discussions. Participants will be expected to be flexible, reflective and willing to share practice experiences.

We are committed to integrating Equalities perspectives into all our work.

TRAINERS: Paul Cambridge, Kent and Medway Safeguarding Vulnerable Adults Training Consultant.